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October 2019

Registration to the 7th Balkans Joint Conference and Exhibition Is Still Open!



There is only one month left before the 7th Balkans Joint Conference and Exhibition, “**Water for All**”, to be held in **Prishtina, Kosovo, on 6-8 November 2019, at Emerald Hotel.**

Registration to the Conference is still open and can be done in any of the two forms:

- By completing the [Registration Form](#) and returning it back by email to: info@BalkansJointConference.org
- By registering online through this [link](#)

In addition, you have an opportunity to visit the Technical Exhibition where currently we have 25 registered companies coming from ten (10) different countries from the Balkan region, Europe and beyond. [read more](#)

News From the Sector

The National Agency of Water Supply, Sewerage and Waste Infrastructure Kicks Off The National Training and Test-Based Certification Program for The Water Supply and Sewerage Companies in Albania



On 2 September 2019, the National Water Supply-Sewerage and Waste Infrastructure Agency (AKUM) sent an official letter to all Albanian Water Supply and Sewerage Companies asking them to identify the positions and

Upcoming Training Courses

[Drinking Water Quality in the Distribution System \(Chlorination and Disinfection\)](#)

17-18 October 2019

[Overview of Wastewater Treatment](#)

25 October 2019

[Leakage Detection](#)

15,22 November 2019

[Business Planning for Performance Improvement](#)

25 November – 6, 13, 20 December

Upcoming International Conferences

[16th International Specialised Conference on Small Water and Wastewater Systems](#)

Murdoch University, Perth, Australia

1- 5 December 2019

[IWA Water and Development Congress & Exhibition 2019](#)

the respective current staff in these positions that will be subject to Test-Based Certification Program for operational managers of Water Supply and Sewerage Utilities in Albania.

Through this letter, AKUM has started the implementation of the instruction of Ministry of Infrastructure and Energy, no. 660, issued on 28 September 2018, on “Establishing an Institutionalized National Training and Test-Based Certification Program for operational managers of Water Supply and Sewerage Companies (WSSC) in Albania”.

The letter explains that the staff of WSSCs subject to Certification includes the levels of Technical Director, Manager, Supervisor and Qualified Employee (managerial and operational positions) respectively for the areas of: [read more](#)

The Ministry of Infrastructure and Energy of Albania and the Ministry of Economic Development of Kosovo Organize Joint Meeting on Test-Based Certification Program



On 7 November 2018, in the framework of the 6th Balkan Joint Conference and Exhibition, “Water and Nature”, organized by SHUKALB and SHUKOS, the Ministry of Infrastructure and Energy of Albania (MIE) and the Ministry of Economic Development of Kosovo signed a Memorandum of Understanding (MoU) for a Joint Test-Based Certification Program for Water Supply and Wastewater Operators in both countries.

The aim of the MoU was for the respective Ministries to achieve common objectives on capacity building in the water supply and sewerage sector in order to provide safe and reliable water supply and sanitation services for present and for future generations.

In the framework of the MoU, on 13 September, MIE received at its premises in Tirana a delegation of representatives from different institutions in Kosovo to include among others the Ministry of Economic Development of Kosovo, the Office of the Prime Minister, the Water Regulatory Agency, the Institute of Public Health, the Association of Water and Wastewater Works of Kosovo (SHUKOS). [read more](#)

Colombo, Sri Lanka,
1- 5 December 2019

Join Us!



Tell us what you think!



About SHUKALB

The Water Supply and Sewerage Association of Albania (SHUKALB), which was established in 2000, is a professional, not-for-profit Association of water supply and sewerage professionals, who wish to improve the management of the Water Supply and Sewerage Sector in Albania, making it efficient, sustainable and effective in accordance with the current laws and regulations in Albania.

SHUKALB and SHUKOS Joint Training Program

Still Time to Register for Two Training Courses to Be Delivered in October, 2019



The mission and main responsibility of the water supply and sewerage utilities is to supply safe and secure drinking water, in accordance with the standards and existing regulations. A drinking water supply system is considered to

be of a good quality when, it does not contain pathogenic organisms which may cause diseases, does not contain toxic chemicals, it is attractive in taste and appearance and it is ready to be used by households.

In helping utilities fulfill such an important mission, SHUKALB will organize the 2-day training course **“Water Quality in the Water Distribution” in 17-18 October, 2019** for all professionals of water supply and sewerage utilities that will be delivered by Prof. Tania Floqi, Water Quality Expert and Eng. Astrit Menalla, Freelance Consultant. The training course is in particular useful for directors of the technical and distribution department, operation and maintenance engineers, metering engineers, billing specialist, and billing and collection managers. [read more](#)

SHUKALB Delivers Successfully the “Management” Training Course for the Senior Managers of the Utilities



On 19-20 September 2019, in Tirana, SHUKALB delivered successfully the “Management” training course.

The training was attended by the senior managers of Water Supply and Sewerage Utilities of Shkodra, Lezha, Gramsh,

Berat-Kucova, Gjirokaster and Polican and it was delivered by the trainer Arian Gjorga, Consultant and Expert in Management. Under the trainers’ guidance, the participants were introduced to the topics of Management Processes, Communication, Planning and Organizing, Management Styles, Human Relations, Organizational Culture, Problem Solving, Decision Making and Financial Management.

Besides the presentations on the key management principles the participants were actively engaged in discussions, group work by analyzing different case studies and interactive exercises upon the instruments provided by the training course. Moreover, the managers shared their best and challenging experiences, providing this way a peer learning experience.

The feedback received at the end of the training was very positive. [read more](#)

What's New at SHUKALB!

SHUKALB and SHUKOS Exchange Experience on Capacity Development



On 11 and 12 September, SHUKALB received in Tirana the staff of SHUKOS for a two-day peer exchange activity, in the framework of the Regional Capacity Development Network Project (RCDN), specifically under its 1st

component for “Associations Development”. The peer exchange was organized as SHUKOS recognized a need for strengthening its training and professional development unit, in order to advance their capacity development offer to all regional water companies and other water sector stakeholders in Kosova.

The overall objective of the Peer Exchange was to improve the training functions within SHUKOS, through the sharing of best practices and lessons learned by SHUKALB.

During the first day of the activity, SHUKALB’s core staff introduced the training and capacity development function, including the procedures and tools used to manage the numerous training and capacity development programs. [read more](#)

SHUKALB Participates at the RCDN “Specific Training of Trainers – Introductory Integrated Asset Management Competence Development”



The Regional Capacity Development Network (RCDN) Project organized on 10-12 September 2019, in Bihać, Bosnia and Herzegovina, the specific Training of Trainers

(ToT) on “Introduction of Integrated Asset Management Competence Development”. The ToT module was developed by Aquasan Network and was delivered by experts from Una Consulting, Bihać, Bosnia and Herzegovina.

RCDN is a project being implemented by GIZ-Open Regional Fund (ORF), and financed by the Swiss and German Governments, and aims at establishing a self-sustaining Regional Capacity Development Network, with 16 local governments and water associations in the region.

The objective of the training was to strengthen the capacity of trainers from partner associations to prepare and deliver training on “Introduction to Integrated Asset Management” in line with the requirements of the RCDN Quality Standards. [read more](#)

SHUKALB and SHUKOS Organize the 3rd Workshop of the Joint Benchmarking HUB for Kosova and Albania



SHUKALB and SHUKOS organized the 3rd Workshop of the Joint Benchmarking HUB for Kosova and Albania for the year 2019, on 13 September, at the premises of Shkodra Water Supply and Sewerage Company (Shkodra WSSC). The workshop was attended

by the coordinators of the Regional Water Companies from Kosova and the Water Supply and Sewerage Companies from Albania who are participating in the Benchmarking Program.

The workshop was opened by Nadire Vitija, Benchmarking HUB Coordinator of the Program and by the welcome remarks of Valbona Paja, Responsible for Planning and Reporting at Shkodra WSSC, as the host of the event. SHUKALB was represented at the workshop by Alban Kushi, Manager of Member Services and Administration. [read more](#)

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Water Supply and Sewerage Association of Albania,

Rruga "Pjeter Bogdani", 39/1, k5, 3, Njësia Bashkiake Nr. 5, Kodi Postar 1019, Tirane, Shqiperi
Tel/Fax: (+355/4) 2245 101, Mob: (+355) 69 60 12 782

E-mail: info@shukalb.al, **Web:** www.shukalb.al

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